

Terms and Conditions

PAYMENT POLICIES

DEPOSIT & FINAL BALANCE

You will provide us with a deposit of 20% of the final booking price as listing on the booking confirmation from Cabin Falls Ecolodge to secure a reservation. The balance of the Final Booking Price is due 60 days before the start date as listed on the Booking Confirmation.

PAYMENT TERMS & CONDITIONS

All prices listed in the Booking Confirmation and in this document are in Canadian dollars. We may accept payment from you in international currency (United States dollars and others) at the currency conversion rate that we set in our discretion. We accept Canadian dollar payments in the form of cheques, electronic bank transfers, and WISE. We accept international currency payments in the form of wire transfers or WISE.

RESERVATION/CANCELLATION

By making a reservation, you accept and agree to the cancellation and no-show policy of Cabin Falls Ecolodge. If you cancel your reservation fewer than 60 days in advance of the start date, the entire final booking price will be non-refundable.

If you cancel a reservation more than 60 days in advance of the start date, the deposit will be non-refundable, but Cabin Falls Ecolodge will provide you with a credit for the value of the deposit paid to date minus a \$200 CAD per person cancellation fee for all-inclusive retreats or a \$100 CAD per person cancellation fee for accommodation/meals for paddle-in retreats. The credit can be used towards a future booking and is transferable to another person or group.

ACCOMMODATION POLICIES

Cabin Falls Ecolodge is a resort for adults and for children over the age of 6 years. If your group includes anyone under the age of 16 ("minor"), then it is your sole responsibility to always monitor and supervise the minor and to obey the instructions of Cabin Falls staff at all times.

VISITING DOG POLICY

Cabin Falls Ecolodge is a place of solitude and relaxation for our guests. We prefer that you find other arrangements for your dog. We do not accept visiting dogs for fly-in/out retreats. For those paddling through and staying over, dogs must always be leashed. Aggressive behaviour will not be permitted towards guests or other dogs. Dogs are not allowed in the dining hall or up on furniture in the cabin. *We have only one dog-friendly cabin. Please contact us for availability.

DRUG & ALCOHOL POLICY

You acknowledge and agree that whenever present on the property or participating in an activity organized by Cabin Falls Ecolodge, neither you nor members of your party will be impaired by any substance, including but not limited to alcohol, cannabis, illegal drugs and other controlled substances. Cabin Falls Ecolodge has the right to deny participation by anyone that appears to be in contravention of its Drug & Alcohol Policy.

SMOKING POLICY

You acknowledge and agree that whenever present on the property, including inside cabins, there will be no smoking of any kind. Smoking is only permitted at the firepit area and only if it is not found bothersome to others close by and only if minors are not present. There is a strict no-smoking policy on hiking or portage trails.

WAIVER POLICY

You and all members of your party are required to sign a Release of Liability, Waiver of Claims, Assumption of Risks, and Indemnity Agreement. Minors must have a parent or legal guardian sign the Release of Liability, Waiver of Claims, Assumption of Risks and Indemnity Agreement on their behalf.

GENERAL POLICIES

MEDIA POLICY

During your stay at Cabin Falls Ecolodge, you may be photographed and recorded on video and the recordings may be reproduced online. You consent to these recordings, and you agree to waive any rights you may have in the recordings. You also acknowledge that Cabin Falls Ecolodge may use your name, photograph, and likeness in connection with the advertisement and promotion of Cabin Falls Ecolodge and all related promotional materials.

Cabin Falls Ecolodge authorizes the use of its name in association with any photos taken by you or members of your party while visiting. You are free to share these photos on social media and hashtag #cabinfallsecolodge.

DRONE USE

Due to guest privacy, sensitive wildlife on the property and a no-fly zone in the Lady Evelyn-Smoothwater Wilderness Park without authorization from the park superintendent, Cabin Falls Ecolodge prohibits the use of all drones or similar technology at the lodge.

GRATUITY

Gratuities are not included in the final booking price. At the end of the trip, you are welcome to leave a gratuity for the staff. On average, a guest will typically leave 10-15% of the pre-tax booking costs as indicated on the booking form.